

Providing Support to the Offices of the Inspectors General (OIGs) in Iraq

Enhancing the Role of the Inspectors General within their Ministries



Training/Seminar Agenda

Measuring performance and good governance

30 March – 1 April 2014

**This project is being implemented by UNDP Iraq and
Funded by the US Department of State**

Day 1: Sunday 30 march 2014	Duration
Opening session	9:00 - 9:15
<p><u>Session 1:</u></p> <p>Moderator: His Excellency Mr. Ali Al-Alaak, General Secretary of the Council of Ministers, Chairman of the Joint Anti-Corruption Council.</p> <ol style="list-style-type: none"> 1. Memorandum issued by the General Secretary of the Council of Ministers, concerning the legal qualification and the practical work of the Offices of the Inspectors General (<i>presentation: H.E. Mr. Ali Al-Alaak</i>) – <i>Allotted time: 15 mins.</i> 2. Organizational Structure of the inspectors general office's work / functions of the Inspectors General offices / Inspector General's independence as a tool for good performance (<i>presentation: Mr. Salem Poles/ Comment: Dr. Wassim Harb</i>) – <i>Allotted time: 15 mins.</i> 3. Floor discussion – <i>Allotted time: 45 mins.</i> 	9:15 - 10:30
Coffee break	10:30 – 11:00
<p><u>Session 2:</u></p> <p>Moderator: Dr. Wassim Harb.</p> <ol style="list-style-type: none"> 1. The historical roots and the concept of Performance Measurement and Rule of Law (<i>lecturer: Dr. Wassim Harb</i>) – <i>Allotted time: 15 mins.</i> 2. Methodologies and Tools for Measuring Performance. Financial and developmental backgrounds. (<i>presentation: Dr. Samir Nasr – chairman and chief executive officer at ECE capital</i>) – <i>Allotted time: 20 mins.</i> 3. Iraqi environment and its impact on performance measurement 	11:00 – 12:30

<p>(presentation: Mr. Salem Polis) – Allotted time: 20 mins.</p> <p>4. Floor discussion – Allotted time: 35 mins.</p>	
Lunch break	12:30 – 13:30
<p><u>Session 3:</u></p> <p>Moderator: Mr. Salem Poles.</p> <p>1. Intersection and coordination among Peers and Control Authorities <p>(presentation: Mr. Hasan Al-Oukayli) – Allotted time: 20 mins.</p> <ul style="list-style-type: none"> • Relation between Office of inspectors general and other control bodies. • Relation between inspectors general offices. • Relation between Office of inspector general and Arab counterparts, relevant international organizations and other counterparts with successful experiences. </p> <p>2. Report on the U.S study tour (presentation: Dr. Ibrahim Al-Zobaydi) – Allotted time: 15 mins.</p> <p>3. Relation between Office of inspector general and Civil society organizations. In particular, the MEDIA (international best practices) <p>(presentation: Mr. Roger Al-Khoury) – Allotted time: 15 mins.</p> <p>4. Floor discussion – Allotted time: 40 mins.</p> </p>	13:30 – 15:00
Coffee Break	15:00- 15:30
<p><u>Closing session:</u></p> <p>Moderator: Mrs. Jouhaida Hanano.</p> <p>1. Wrap up a roadmap toward the future (presentation: Mr. Salem Poles and Dr. Wassim Harb)</p>	15:30 -17:00

<p style="text-align: center;">Day 2: Monday 31 March 2014</p> <p style="text-align: center;">Performance measurement</p>	<p style="text-align: center;">Duration</p>
<p>Session 1: Measuring performance (concept, methodology, and tools) <i>(lecturer: Dr. Wassim Harb assisted by Mr. Roger Al-Khoury)</i></p> <ol style="list-style-type: none"> 1. Performance measurement concept and evolution 2. Objectives and benefits of measuring performance /results. 3. Pivots of performance Measurement. 4. Planning, implementing and evaluating performance measurement 5. General discussion 	<p style="text-align: center;">9:00 – 10:30</p>
<p><i>Coffee Break</i></p>	<p style="text-align: center;">10:30 – 11:00</p>
<p>Session 2: Tutorial session</p> <ol style="list-style-type: none"> 1. A sample of Generic Performance Indicators 2. Key performance areas to which Office of inspector general is subjected 	<p style="text-align: center;">11:00 – 12:30</p>
<p><i>Coffee Break</i></p>	<p style="text-align: center;">12:30 – 13:00</p>
<p>Session 3: Tutorial session</p> <ol style="list-style-type: none"> 1. Key performance indicators related to human resources (Meritocracy) 	<p style="text-align: center;">13:00 – 14:30</p>

<p style="text-align: center;">Day 3: Tuesday 1 April 2014</p> <p style="text-align: center;">Measuring good governance</p>	<p style="text-align: center;">Duration</p>
<p>Session 1: Concept of good governance and Rule of Law (Accountability, transparency, code of conducts, integrity, corruption ...). (lecturer: Dr. Wassim Harb)</p> <ol style="list-style-type: none"> 1. Concept of good governance and rule of law (principles, standards, and methodologies). 2. Various international approaches. 3. Administrative aspects of governance in the Iraqi context: principles and indicators. 4. General discussion. 	<p style="text-align: center;">9:00 – 10:30</p>
<p><i>Coffee Break</i></p>	<p style="text-align: center;">10:30 – 11:00</p>
<p>Session 2: Tutorial session</p> <ol style="list-style-type: none"> 1. Transparency Indicators (Access to information) 	<p style="text-align: center;">11:00 – 12:30</p>
<p><i>Break</i></p>	<p style="text-align: center;">12:30 – 13:00</p>
<p>Session 3: Tutorial session</p> <ol style="list-style-type: none"> 1. Iraqi Code of conducts 	<p style="text-align: center;">13:00 – 14:30</p>